

**Actions requested by the Overview and Scrutiny Committee**

<b>Date Action Requested</b>	<b>Action to be Taken</b>	<b>Response</b>
<p>11th September 2012</p> <p align="center"><b>1</b></p>	<p>Officers were asked to provide further clarification regarding arrangements for PAT testing PCs issued to Councillors as well as details about the process for monitoring the implementation of PAT testing.</p>	<p>The information remains to be provided.</p> <p>Lead Officer, Head of Finance and Resources, estimated completion date, unspecified.</p> <p>TO BE COMPLETED.</p>
<p>9th October 2012</p> <p align="center"><b>2</b></p>	<p>Officers were asked to clarify the number of businesses that were considering introducing apprenticeship positions in Redditch where these opportunities had not previously been available.</p>	<p>The information remains to be provided.</p> <p>Lead Officer, North Worcestershire Regeneration Manager, estimated completion date not specified.</p> <p>TO BE COMPLETED.</p>
<p>6th November 2012</p> <p align="center"><b>3</b></p>	<p>The Committee requested further information about the reassurances, if any, provided to customers making complaints.</p>	<p>Officers circulated a response to this query by email on 14th November 2012.</p> <p>COMPLETED.</p>
<p>6th November 2012</p> <p align="center"><b>4</b></p>	<p>The Committee requested the following information about allotments:</p> <ul style="list-style-type: none"> <li>a) the number of allotments situated in the town;</li> <li>b) the number of allotments that are not currently let in the town, including comparison figures for a number of preceding years; and</li> <li>c) a breakdown of how vacant allotments are distributed across the town.</li> </ul>	<p>The information remains to be provided.</p> <p>Lead Officer, Head of Environmental Services, estimated completion date, not specified.</p> <p>TO BE COMPLETED.</p>

<p>6th November 2012</p> <p><b>5</b></p>	<p>Members requested further information about the 100% project for recycling collection services.</p>	<p>An update has been circulated with the minutes from this meeting.</p> <p>COMPLETED.</p>
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